



TellyBingo Rules

Issue 8

INTRODUCTION

The Minister for Public Expenditure and Reform has granted a licence to Premier Lotteries Ireland Designated Activity Company authorising it to conduct the National Lottery on the Minister's behalf, in accordance with The National Lottery Act 2013.

At Dublin, this 25th day of April 2024.

PURSUANT to The National Lottery Act 2013.

Premier Lotteries Ireland Designated Activity Company,
with the approval of the Regulator,
hereby makes the following rules.



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RULES

1. TITLE

These rules are to be read in conjunction with, and are in addition to, the General Rules for National Lottery Games.

- (1) These Rules may be referred to as the TellyBingo Game Rules April 2024.
- (2) These Rules will apply to all Tickets purchased for the draw to be held on 25 April, 2024 and subsequent draws. Tickets purchased for draws up to and including the draw on 23 April, 2024 will conform to Issue 7 January 2024 of the TellyBingo Game Rules.

2. DEFINITIONS

In these Rules unless the context requires otherwise:

Act means The National Lottery Act 2013.

Central Computer System means the computer system used to operate Draw-Based Games.

Company means Premier Lotteries Ireland Designated Activity Company.

Contractors mean the Company's gaming systems contractor(s) and its (their) subcontractors and any third party contractors engaged by the Company to provide goods or services in respect of the Website and/or Mobile App.

Corners Winning Numbers means the first 32 numbers drawn, or such lesser quantity of numbers as may result in a Fullhouse winner, from the range 1 to 75, inclusive, in a TellyBingo Game.

Draw-Based Game means a National Lottery game, the results of which are determined by a draw to randomly select a set of winning numbers and in which a player's selection of numbers (whether chosen themselves or selected on a random basis by the Central Computer System) is recorded on the Central Computer System.

Fullhouse Winning Numbers means all the numbers from the range 1 to 75 drawn up to the point where all 24 numbers on one or more Tickets have been drawn in the TellyBingo Game. The TellyBingo Fullhouse Game will be deemed to have finished as soon as all 24 numbers on one or more Tickets have been drawn in the Game. If the quantity of numbers drawn is less than 32 numbers the Corners Game and X Cross Game will be deemed to have finished at that same point. If the quantity of

numbers drawn is less than 36 numbers the X Cross Game will be deemed to have finished at that same point.

Game Rules means any rules or conditions issued by the Company in relation to a specific Draw Based Game.

Gross Revenue means, in relation to any TellyBingo Game, the net receipts from total Ticket sales for that TellyBingo Game.

Licence means the licence granted to the Company to operate the National Lottery, issued under section 26 of the Act, and amended in accordance with section 27 of the Act.

Lottery Headquarters means the principal administrative offices of the Company.

Lucky Line Draw means a process which is used to randomly select a Lucky Line number from the range 1 to 5, inclusive, in a TellyBingo Game. Lucky Line 1 refers to the top horizontal line on a TellyBingo Ticket; Lucky Line 2 refers to the second from top horizontal line on a TellyBingo Ticket; Lucky Line 3 refers to the third from top horizontal line on a TellyBingo Ticket; Lucky Line 4 refers to the fourth from top horizontal line on a TellyBingo Ticket; and Lucky Line 5 refers to the fifth from top horizontal line on a TellyBingo Ticket.

Minister means the minister for Public Expenditure and Reform or his successor in title.

Mobile App means the Company's software application which enables a Player to access the Website to play National Lottery Interactive Games via supported mobile devices. A list of supported devices is available on www.lottery.ie.

National Lottery has the meaning given to it in the Act.

Pari-mutuel means that the Prize Pools for Corners and X Cross will be shared equally among all of the winners in the prize category. A minimum prize value may apply to some prize categories.

Phone Risk Card Number means a six-digit serial number printed below the 5 x 5 matrix on each TellyBingo Ticket. The Phone Risk Card Number will range from 000000 to 999999 and will be allocated sequentially by the Central Computer System as TellyBingo plays are recorded.

Phone Risk Card Number Draw means a process which is used to randomly select a 6-digit card number from the Phone Risk Card numbers issued in a TellyBingo Game.

Phone Risk Game means a Game in which the owner of the Ticket containing a winning Phone Risk Card Number in a TellyBingo Game will be entitled to participate on his/her own behalf or by proxy appointed by the Company, in a subsequent TellyBingo Game and win a prize.

Play means the twenty four different numbers from 1 to 75 inclusive allocated at random by the Central Computer System which appear on a Ticket.

Player means a person participating in a TellyBingo Game.

Prize Claim Centre Agent means such a Retail Sales Agent designated by the Company.

Prize Fund the Prize Fund is calculated as a percentage of Gross Revenue from a TellyBingo Game. Since some prize categories offer fixed prize values, this percentage will vary for each TellyBingo Game in accordance with the amount of Gross Revenue for that TellyBingo Game.

Prize Payout Percentage means the proportion of sales of the game that are expected to be paid in prizes from each TellyBingo draw. The percentage of actual sales to be paid in prizes in any TellyBingo draw cannot be determined in advance of the TellyBingo draw and will vary dependent on actual sales levels achieved, the number of balls drawn to produce a Fullhouse winner, the value of the Phone Risk prize won, the position of the winning Lucky Line and the guaranteed minimum Corners Prize. The Prize Payout Percentage in any year is determined by the Company based on the percentage of actual sales paid in prizes in all TellyBingo draws in the preceding three Calendar years.

Prize Pool for a prize category means the total amount allocated for distribution as prizes for that category for a TellyBingo Game.

Regulator means the regulator duly appointed under the Act to regulate The National Lottery, or the Minister.

Retail Sales Agent means a person(s), corporate body or partnership appointed by the Company to be a National Lottery sales agent at specified location(s) under section 42 of the Act.

Snowball means an additional prize to be won by a Fullhouse winner or shared by Fullhouse winners whose selections are drawn within the **“Snowball Limit”**.

Snowball Limit means the quantity of numbers pre-determined by the Company, in advance of Ticket sales for a TellyBingo Game, to be the maximum quantity of numbers within which all 24 numbers on one or more Tickets must be drawn in order for the Snowball prize to be won in that TellyBingo Game. The Company may set a Snowball Limit number for each TellyBingo Game and may increase that limit number for each subsequent TellyBingo Game until the Snowball prize is won.

Snowball Winning Numbers means all the numbers from the range 1 to 75, inclusive, up to the Snowball Limit set by the Company for that TellyBingo Game; or up to a lesser quantity of numbers where all 24 numbers on one or more Tickets have been drawn in the TellyBingo Game.

TellyBingo Draw means a process which is used to randomly select the sequence of the call numbers from the range 1 to 75 in a TellyBingo Game.

TellyBingo Game means a Lottery Game in which a Player, in return for paying the appropriate fee, receives a computer-generated Ticket bearing a set of twenty four numbers, from the range 1 to 75, for a pre-determined Draw date by use of an on-line Terminal from a Retail Sales Agent, as defined in these Rules.

TellyBingo Quick Pick means the method by which a Player places a wager and receives in return a Ticket bearing a set of 24 numbers from the range 1 to 75 inclusive allocated at random by the Central Computer System.

Terminal means the on-line computer hardware and software by which a Retail Sales Agent generates Draw-Based Game Tickets and by which TellyBingo transactions are entered and processed.

Ticket means the valid Ticket issued by the Terminal and randomly generated by the Central Computer System, showing 25 boxes arranged in a 5 by 5 matrix. Each Ticket contains a set of 24 numbers arranged in five columns so that, reading from left to right, the first column is labelled 'B' and contains exactly 5 different numbers randomly selected from the range 1 to 15, inclusive; the second column is labelled 'I' and contains exactly 5 different numbers randomly selected from the range 16 to 30, inclusive; the third column is labelled 'N' and contains exactly 4 different numbers randomly selected from the range 31 to 45, inclusive, with the centre position occupied by a symbol denoting a free box; the fourth column is labelled 'G' and contains exactly 5 different numbers randomly selected from the range 46 to 60, inclusive; and the fifth column is labelled 'O' and contains exactly 5 different numbers randomly selected from the range 61 to 75, inclusive. Each Ticket will also include a Phone Risk Card Number, Game Draw date for which the Ticket is valid, the price of the Ticket and other information as determined by the Company from time to time.

Ticket Owner means the person who has signed the Ticket or has possession of the unsigned Ticket or who is recognised by the Company as the owner of the Ticket under Rule 4.19 of the General Rules for National Lottery Games.

Website means the Company website, which is accessible through URL www.lottery.ie.

Winning Numbers means any numbers between 1 to 75 inclusive randomly selected at each TellyBingo Draw, which are used to determine a player's eligibility for prizes under these Rules.

X Cross Winning Numbers means the first 36 numbers drawn, or such lesser quantity of numbers as may result in a Fullhouse winner, from the range 1 to 75, inclusive, in a TellyBingo Game.

3. PLAYER'S OBJECTIVE

The objective of a Player when playing the TellyBingo Game is to correctly match a set of Winning Numbers for the Game entered.

The Company may, at its sole discretion, restrict or prohibit any person or persons from participation or further participation in any TellyBingo Game if in its view that person or persons is playing in a manner deemed to be interfering with other Players' reasonable access to the TellyBingo Game.

4. METHOD OF PLAY

(1) Cost of a Play

- (a) The price of a TellyBingo Ticket will be €2.50 (two Euro and fifty cent).
- (b) At time of purchase a Player may request to purchase an individual Ticket for one, two, three, four, five or six draws in advance, in which case the Player will receive an individual TellyBingo Quick Pick Ticket for each draw requested. Each Ticket has an individual Ticket price of €2.50 (two Euro and fifty cent) and the cost of the transaction will be €2.50 multiplied by the number of draws required. For the avoidance of doubt a Player may purchase more than one ticket for a Draw(s).

(2) Making a Play for a Game

- (a) Plays for a TellyBingo Game are made using the TellyBingo Quick Pick facility on the Retail Sales Agent's Terminal. On receipt of the appropriate amount due for a Ticket the Retail Sales Agent will generate the Ticket via the Terminal. The Ticket generated will bear a set of 24 numbers from the range 1 to 75, a six-digit Phone Risk Card Number, the TellyBingo Draw date, the price of the Ticket and other information as determined by the Company from time to time. Quick Pick number selections for any given draw may be duplicated.

(3) Entry into a Game

- (a) Only the plays recorded by the Central Computer System are valid for participation in the TellyBingo Game.
- (b) A Ticket shall be the only valid basis for claiming a prize or prizes.
- (c) The Company shall not in any circumstances be liable to a Player for any acts or omissions by Retail Sales Agents.
- (d) None of the Company, its Retail Sales Agents or Contractors shall be responsible for lost or stolen Tickets .
- (e) Neither the Company nor its Contractors shall be responsible for TellyBingo Tickets redeemed by a Retail Sales Agent in error.

(4) Player responsibility

- (a) It shall be the sole responsibility of the Player to verify that the Play recorded on the Ticket contains a valid set of numbers and a Phone Risk Card Number for a TellyBingo Draw and that the date of the Draw printed on the Ticket is correct.
- (b) None of the Company, its Contractors or Retail Sales Agents shall be liable in any circumstances for any errors or omissions in respect of the issue of a Ticket or the information recorded on any Ticket, or for any other defect in the Ticket.

(5) Sale of Tickets

- (a) No person or business other than a Retail Sales Agent under contract for the sale of Tickets with the Company may sell Tickets except that nothing in this section shall be construed to prevent a person who may lawfully purchase Tickets from making a gift of Tickets to another.
- (b) Tickets may not be sold at a location other than the location address listed on the Retail Sales Agent's contract with the Company.
- (c) Nothing in this section shall be construed to prohibit the Company from designating certain of its employees to sell Tickets direct to the public.
- (d) No Retail Sales Agent may sell a Ticket at a price per Play other than that set down by the Company.
- (e) No Retail Sales Agent may receive compensation for the sale of Tickets other than that authorised and provided by the Company.
- (f) No Ticket shall be purchased by, and no prize shall be paid to, any director, agent or employee of the Company or any Contractor or subcontractor or, if the Contractor or subcontractor is a company, any director or employee of the Contractor or subcontractor involved in the operation of Draw-Based Games for the Company or any other person prohibited by the Act. If such a person becomes the owner of a Ticket it shall not be eligible for any prize. If any prize is awarded, such a prize shall be returnable to the Company.
- (g) No Ticket shall be sold to any person under the age of eighteen years, but this shall not be deemed to prohibit the purchase of a Ticket for the purpose of making a gift by a person eighteen years of age or older to a person less than that age. Any Retail Sales Agent who knowingly sells or offers to sell a Ticket or share to any person under the age of eighteen years shall be liable to prosecution.
- (h) No Retail Sales Agent may enter into any special agreement with a Player to sell Tickets outside of the normal methods of play.

5. DRAWS AND DIVISION OF PRIZES

(1) Procedure for TellyBingo Draws

- (a) TellyBingo Draws shall be conducted at times and places and pursuant to procedures determined by the Company from time to time.

(2) Selection of Winning Numbers, Phone Risk Card Number and Lucky Line Number

- (a) TellyBingo Draws shall be made using electro mechanical draw equipment or such other means or equipment as the Company may from time to time determine.
- (b) At each TellyBingo Draw the sequence of the numbers drawn from the range 1 to 75 will be randomly determined.
- (c) At each TellyBingo Draw a winning Phone Risk Card Number will be randomly selected.
- (d) At each TellyBingo Draw a winning Lucky Line Number from the range 1 to 5 will be randomly selected.
- (e) The Winning Numbers will be provided to the media for dissemination to the public.
- (f) In the event of any TellyBingo Draw being declared invalid another Draw will be conducted to determine the Winning Numbers.
- (g) In the event that any TellyBingo Draw is interrupted due to equipment failure or for any other reason, the TellyBingo Draw will be completed in accordance with the Company's procedures.
- (h) Where there is significant interruption to the provision of a TellyBingo Game or Games the Company reserves the right to defer a Draw or Draws until the Game(s) is/are restored and players have a reasonable opportunity to enter into the Game or Games.

(3) Categories of Prizes and allocation of Prize Pools for each TellyBingo Game Draw

- (a) The prize categories within each TellyBingo Game shall be as follows:

Snowball: Ticket(s) which contain 24 Snowball Winning Numbers drawn in the TellyBingo Game for which the Ticket is valid;

Fullhouse: Tickets which contain 24 Fullhouse Winning Numbers drawn in the TellyBingo Game for which the Ticket is valid;

Corners: Tickets which contain 4 Corners Winning Numbers i.e. the first and last boxes of columns "B" and "O" on a winning Ticket in a TellyBingo Game for which the Ticket is valid;

X Cross: Tickets which correctly match the 8 X Cross Winning Numbers on the two diagonals, to make a corner to corner X i.e. the first and last boxes of

columns “B” and “O” and the second and fourth boxes of columns “I” and “G” on a winning Ticket in a TellyBingo Game for which the Ticket is valid;

Lucky Line: Tickets which correctly match all 5 numbers (all 4 numbers in the case of the centre line) on the Lucky Line drawn, all of which are among the Fullhouse Numbers drawn on a winning Ticket in a TellyBingo Game for which the Ticket is valid;

Phone Risk Game: A Ticket containing the winning Phone Risk Card Number in a TellyBingo Game for which the Ticket is valid.

- (b) The Prize Pool for each of the prize categories for each TellyBingo Game shall be comprised as follows:

Snowball: A fixed prize value of €10,000 will be allocated to this prize category. When the Snowball prize is not won the Company will increase this prize value for each subsequent TellyBingo Game by a fixed value of €5,000 until the Snowball prize is won. When the Snowball prize is won it reverts to its base value for the next TellyBingo Game. This Snowball prize value will be equally shared by all winning Tickets in this prize category;

Fullhouse: A fixed prize value of €10,000 will be allocated to this prize category. This prize value will be equally shared by all winning Tickets in this prize category;

Corners: The Prize Pool for this prize category will be 14.15% of Gross Revenue for that TellyBingo Game. Prize amounts will be calculated for this prize category on a Pari-mutuel basis. A minimum prize amount of €5 will apply to each winning Ticket in this prize category;

X Cross: The Prize Pool for this prize category will be 7.17% of Gross Revenue for that TellyBingo Game. Prize amounts will be calculated for this prize category on a Pari-mutuel basis;

Lucky Line: A fixed prize amount of €5 will be awarded to each winning Ticket in this prize category;

Phone Risk Game: A fixed prize amount as determined by the outcome of the Phone Risk game. The fixed prize amounts are €10,000, €5,000, €2,000 or €1,000.

Prize Payout Percentage

The Prize Payout Percentage is 66.67%.

(4) Reallocation of Prize Pool for prize levels below the Fullhouse Prize level in any TellyBingo Game.

If in any TellyBingo Game there is no Play which correctly matches the Corners Winning Numbers then the Corners Prize Pool for that Game shall be added to the Corners Prize Pool in the next TellyBingo Game.

If in any TellyBingo Game there is no Play which correctly matches the X Cross Winning Numbers then the X Cross Prize Pool for that Game shall be added to the X Cross Prize Pool in the next TellyBingo Game.

(5) More than one correct Play in a Prize Category

- (a) If in any TellyBingo Game there is more than one winning Play in the following prize categories, Snowball, Fullhouse, Corners and X Cross, then the Prize Pool for that category shall be shared equally amongst the winning Tickets in the category.
- (b) On a sharing of the prize allocation for any prize category the amounts attributed to each winning Ticket shall be rounded correct to the nearest euro.

Prizes may be won in more than one prize category on a winning Ticket and winners will be paid the sum of those prizes where applicable.

(6) Results

- (a) The results of each TellyBingo Draw will be available at Retail Sales Agents as soon as practicable after each Draw, will be issued to the national media, published on the Website and may also be published in such other manner as the Company may from time to time determine.
- (b) The information displayed and disseminated will be:
 - (i) The Game;
 - (ii) The Winning TellyBingo Numbers;
 - (iii) The Lucky Line Number;
 - (iv) The amount payable to each winning Ticket in each prize category;
 - (v) Such other information as the Company may from time to time determine.

(7) Determination of Prize Claims

- (a) In all cases, the determination of prize entitlement shall be subject to the Ticket validation requirements set out in Rule 6 of these Rules.
- (b) The surrender of a Ticket to the Company or to a Retail Sales Agent and the receipt by the bearer of the Ticket of any prize money payable in respect of the Ticket shall be a good discharge to the Company notwithstanding any

notice the Company may have of the alleged rights, title, interest or claim of any other person or persons to the prize money.

- (c) Neither the Company nor any Retail Sales Agent shall be responsible or liable as a result of the payment of a prize to the bearer of any lost or stolen Ticket whether or not advice of the loss or theft has been reported or notified to the Company prior to payment of the prize.

6. PAYMENT OF PRIZES AND TICKET VALIDATION REQUIREMENTS

(1) Payment of Prizes

- (a) Prizes in all prize categories below the Snowball may be available for payment on the day following the Draw.

(2) Ticket Validation Requirements

In addition to any other requirements specified in these Rules, the following requirements shall apply before a Ticket shall be regarded as a prize-winning Ticket.

- (a) The Ticket must have been issued on behalf of the Company by a Retail Sales Agent through a Terminal.
- (b) The Ticket must be intact and must not be mutilated, altered, illegible, incomplete or tampered with in any manner.
- (c) The information recorded on the Ticket must correspond with the Central Computer System computer records. Only the Tickets recorded by the Central Computer System will participate in the TellyBingo Game.
- (d) Each number on the Ticket, whether a Play number, or otherwise must be fully legible.
- (e) The Ticket must not be defectively printed or produced in error to an extent that it cannot be processed by the Company or a Retail Sales Agent.
- (f) The Ticket must not be counterfeit or cancelled.
- (g) The Ticket must not appear on the Company record of cancelled Tickets. The Company accepts no responsibility for Tickets cancelled in error.
- (h) All information appearing on the Ticket must appear in the Central Computer System's computer record of winning Tickets.
- (i) The Ticket must pass all additional confidential validation tests and security criteria established by the Company.
- (j) The Company shall not in any circumstances be liable to a Player for any acts or omissions by Retail Sales Agents.

(3) Consequences of Ticket being invalid

- (a) In the event that a Ticket fails to pass any of the criteria set out in Rule 6(2) of these Rules, that Ticket shall be deemed void and ineligible for any prize.
- (b) The Company may solely at its option, replace an invalid Ticket with a Ticket of equivalent sales price for any subsequent Game.

- (c) Liability, if any, of the Company is limited to replacement or refund.

7. CLAIMING A PRIZE

(1) Time Limit on Claims

All prizes must be claimed within 90 days from the date of the TellyBingo Draw. For prizes which may only be claimed from Prize Claim Centre Agents or from Lottery Headquarters in the event that the 90th day falls on a Saturday, Sunday or public holiday, the time limit shall expire at 5.30pm on the next working day. Any prize not claimed within such period in the manner specified in these Rules shall be forfeited. The unclaimed prize money shall be allocated to a special reserve fund to be utilised by the Company in accordance with the Licence.

In the case of a prize claimed by mail, the Ticket must be received at The National Lottery, Abbey Street Lower, Dublin 1 within the time limit on claims.

All TellyBingo prizes may be redeemed at National Lottery Headquarters.

(2) Prize Payment – Lucky Line, X Cross and Corners

- (a) Lucky Line, X Cross and Corners prizes may be claimed at any Retail Sales Agent by presenting the winning Ticket within the time limit on claims.
- (b) Prizes may be claimed within the following limits:
Prizes of €1 to €100 may be claimed at all Retail Sales Agents, Prize Claim Centre Agents and Lottery Headquarters.
Prizes of €101 to €2,500 may be claimed at all Retail Sales Agents (at the Agent's discretion), Prize Claim Centre Agents and Lottery Headquarters.
Prizes of €2,501 to €14,999 may be claimed at all Prize Claim Centre Agents and Lottery Headquarters.
Prizes in excess of €15,000 may only be claimed at Lottery Headquarters.
- (c) The Retail Sales Agent will retain the winning Ticket and pay the bearer the appropriate prize money, provided all the Ticket validation criteria and other requirements set out in these Rules have been satisfied.

(3) Prize Payment Fullhouse

- (a) Fullhouse prizes may be claimed at any Prize Claim Centre Agent or at any Retail Sales Agent authorised to pay Fullhouse prizes. Individual prizes exceeding €15,000 must be claimed at National Lottery Headquarters.
- (b) The Company, Prize Claim Centre Agent or Retail Sales Agent will retain the winning Ticket and pay the bearer the appropriate prize money, provided all the Ticket validation criteria and other requirements set out in these Rules have been satisfied.

(4) Prize Payment by mail

- (a) Lucky Line, Corners, X Cross, Fullhouse and Snowball prizes may also be claimed, at the claimant's risk, by posting the winning Ticket to The National Lottery, Abbey Street Lower, Dublin 1. The Ticket must be signed on the reverse side and the name and address of the claimant provided.
If a Ticket is presented to the Company that does not have a name appearing on the reverse side of the Ticket, payment will be made to the person whose name appears on the claim form or other correspondence submitted with the Ticket.
- (b) The Phone Risk prize will be forwarded to the winner by mail.
- (c) The Company shall pay such claimants by cheque in accordance with the Company's procedures, provided that all the Ticket validation criteria also set out in these Rules have been satisfied.
- (d) In the event that the Ticket does not pass the Company's validation tests, the claim shall be refused and the claimant advised accordingly of the refusal.

(5) Proof of identity

- (a) The Company for its purposes will recognise only one person as the owner of a Ticket.
- (b) The Company and/or any prize paying Retail Sales Agent may, in its sole discretion, require proof to its satisfaction of the identity of the bearer of any Ticket, presented for payment or the identity of any person to whom it is intended to pay a prize under Rule 7 of these Rules.
- (c) The Company reserves the right to withhold payment of a prize until it is entirely satisfied as to the validity of any Ticket and the claimant's bona fides.
- (d) No right of any person to a prize won shall be assignable, except that payment of any prize won may be paid to the estate of a deceased prize winner, and except that any person pursuant to an appropriate court order may be paid according to said court order. The Company shall be discharged of all liability upon payment of a prize pursuant to this rule.
- (e) When a signature has been entered on the reverse side of the Ticket, the person whose signature appears there shall be the owner of the Ticket and shall be entitled to any prize payable in respect of the Ticket.
Until such time as a signature is placed on the reverse side of a Ticket, a winning Ticket which has been sold shall be owned by the bearer of the Ticket.
- (f) If more than one signature appears on the reverse side of the Ticket, one of those persons whose signature appears thereon must be designated by mutual consent of the Ticket holders to receive payment. This may be done by indicating the name to which payment is to be made by an indication on the claim form and by the signature on the claim form or other appropriate document of all other persons whose signatures appear on the reverse side of the Ticket.
- (g) In the event that there is an inconsistency in the information submitted on the claim form and/or on the winning Ticket, or otherwise in respect of the

claim or Ticket, the Company may make an investigation and withhold all winnings which may be due to the Ticket Owner until such time as the claimant satisfies the Company that he/she is the proper person to whom the prize should be paid.

(6) Snowball Prize Payment (including Fullhouse), for prizes exceeding €15,000

- (a) The Snowball Prize (including Fullhouse) is payable by cheque only at The National Lottery, Abbey Street Lower, Dublin 1.
- (b) Snowball (including Fullhouse) prizes may be claimed by presenting a winning Ticket within the time limit on claims.
- (c) The Company will retain the winning Ticket and pay the bearer the appropriate prize money by cheque, provided all the Ticket validation criteria and other requirements set out in these Rules have been satisfied.

(7) Payment of prizes to persons under 18 years of age

Whereas a person under 18 years of age may be the owner of a Ticket, payment of all prizes will be to the parent or legal guardian unless otherwise expressly authorised by the Company.

(8) Criminal Prosecution

Any person who forges, alters, attempts to alter, or presents a forged or altered Ticket with a view to obtaining a prize, or any other person who purchases a Ticket and is not entitled to do so, is liable to criminal prosecution.

8. GENERAL

- (a) The Company's decisions and judgements in respect to the determination of a winning Ticket or of any other dispute arising from the payment or awarding of prizes shall be final and binding upon all Players and any other person or persons concerned for any reason with these matters unless otherwise provided by law and these Game Rules. In the event that a dispute arises relative to the winning Ticket, a claim form, the payment, or the awarding of any prize, the Company may withhold payment of the prize winnings until a decision has been reached.
- (b) In the event that a dispute between the Company and the Ticket Owner occurs as to whether the Ticket is a winning Ticket, and if the Ticket prize is not paid, the Company may, solely at its option, replace the disputed Ticket with a Ticket of equivalent sales price from any current National Lottery Game.
This shall be the sole and exclusive remedy of the bearer of the Ticket (except as otherwise may be provided by Law, Rules, or Regulations).
- (c) The Company may amend, modify, or otherwise change these Game Rules and upon full compliance with law, said amendments, modifications or

changes shall become as effective and applicable as if part of the original Game Rules.

- (d) In purchasing a Ticket, the Player agrees to comply with, and abide by, the Law of the Republic of Ireland, the General Rules for National Lottery Games, these Game Rules and all procedures and instructions established by the Company for the conduct of the Game.
- (e) The Company or any authorised Retail Sales Agent may refuse to sell Tickets to any person without giving reasons.
- (f) A code of practice governing relations between participants in National Lottery games is available to download from the Website.

9. LIMITATION OF LIABILITY

Neither the Company nor any Retail Sales Agent shall in any circumstances be liable for any loss, direct or consequential incurred by any Player, any bearer of a Ticket or any other person arising from the participation by any person in any TellyBingo Game. In particular, but without prejudice to the generality of this Rule, neither the Company nor any Retail Sales Agent shall be liable to any person:

- (a) for the failure of, or damage or destruction to the Central Computer System and/or records, or
- (b) for delays, losses, errors or omissions in or made by the postal or other delivery service or by the banking system, or
- (c) for any other action or event which prevents or hinders the issue of a valid Ticket.

10. DECISIONS OF NATIONAL LOTTERY BINDING

All decisions of the Company concerning any TellyBingo Game, including decisions as to the validity of Tickets, the identity of the bearer of any Ticket, the determination of prize winners, the amount and category of prize money, the interpretation, application, meaning and effect of these Rules and the Company's procedures shall be final and binding on all Players, and any other person or persons concerned for any reason with these matters.